	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		**319**	**430**	**460**	**431**	**505**	**509**	**Numbers of PRMs**		**366**	**458**	**485**	**480**	**488**	**533**
	10 mins	80%	100.00%	100.00%	99.57%	100.00%	100.00%	100.00%	5 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	90%	100.00%	100.00%	99.57%	100.00%	100.00%	100.00%	10 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	99.78%	100.00%	100.00%	100.00%	20 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									20 mins moving average	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									30 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**109**	**138**	**117**	**149**	**116**	**206**	**Numbers of PRMs**		**60**	**71**	**96**	**76**	**105**	**107**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25 mins	80%	100%	100%	100%	100%	100%	100%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100%	100%	100%	100%	100%	100%
									45 mins moving average	100%	100%	100%	100%	100%	100%	100%
									60 mins		100%	100%	100%	100%	100%	100%
									75 mins		100%	100%	100%	100%	100%	100%