	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**October**	**November**	**December**	**January**	**February**	**March**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**October**	**November**	**December**	**January**	**February**	**March**
Pre-booked	**Numbers of PRMs**		**495**	**310**	**431**	**266**	**258**	**282**	**Numbers of PRMs**		**495**	**308**	**485**	**269**	**273**	**349**
	10 mins	80%	100%	100%	100%	100%	100%	100%	5 mins	80%	100%	100%	100%	100%	100%	100%
	20 mins	90%	100%	100%	100%	100%	100%	100%	10 mins	90%	100%	100%	100%	100%	100%	100%
	30 mins	100%	100%	100%	100%	100%	100%	100%	20 mins	100%	100%	100%	100%	100%	100%	100%
									20 mins moving average	100%	100%	100%	100%	100%	100%	100%
									30 mins		100%	100%	100%	100%	100%	100%
									45 mins		100%	100%	100%	100%	100%	100%
									60 mins		100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		107	68	138	60	68	93	**Numbers of PRMs**		107	55	78	39	42	51
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	99%	100%	100%	100%	98%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	100%	100%	100%	100%	100%
									45 mins moving average	100%	100%	100%	100%	100%	100%	100%
									60 mins		100%	100%	100%	100%	100%	100%
									75 mins		100%	100%	100%	100%	100%	100%