	Departing							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		**407**	**578**	**530**	**500**	**557**	**568**
	10 mins	80%	100%	100%	100%	100%	100%	100%
	20 mins	90%	100%	100%	100%	100%	100%	100%
	30 mins	100%	100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		**129**	**159**	**187**	**179**	**151**	**168**
	25 mins	80%	100%	100%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%

	Arriving							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		**463**	**584**	**585**	**561**	**552**	**589**
	5 mins	80%	100%	100%	100%	100%	100%	100%
	10 mins	90%	100%	100%	100%	100%	100%	100%
	20 mins	100%	100%	100%	100%	100%	100%	100%
	30 mins		100%	100%	100%	100%	100%	100%
	45 mins		100%	100%	100%	100%	100%	100%
	60 mins		100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		**88**	**106**	**156**	**109**	**92**	**103**
	25 mins	80%	99%	99%	100%	100%	99%	100%
	35 mins	90%	100%	100%	100%	100%	99%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%
	60 mins		100%	100%	100%	100%	100%	100%
	75 mins		100%	100%	100%	100%	100%	100%