

***Minutes of the Quarterly Meeting of INVERNESS AIRPORT
CONSULTATIVE COMMITTEE, held in the Conference Room, Inverness
Airport, on
Thursday 15th. June 2023.***

<u>Present:</u>	Mrs. Pat Hayden	Chairman	Passenger Rep.
	Graeme Bell,		Inverness Airport-General Manager
	Ina Davis.		Courtyard by Marriott.
	Dan Mason.		Inverness Airport.
	Amanda Rennie.		AGS Assist/PRM Manager.
	Jenn Maylin.		Ardersier Community Council.
	Emma Harrison.		Visit Inverness Loch Ness.
	Stan Munro.		Minute Secretary.

Pat welcomed everyone to the meeting, especially Emma representing Michael Golding from Visit Inverness Loch Ness.

2. Apologies.

Douglas Ross	M.P.
Ian Booth.	Nairn Access Panel
Trish Robertson.	HC
Morven Reid.	HC
Michael Golding.	Visit Inverness Loch Ness.
Scott Treasurer.	Dalcross Handling & Logistics
Lisa Horigan.	BA.
Jayne Golding .	HITRANS
Grant Campbell.	SCDI
Cheryl Campbell.	Inverness Airport.

3. Minutes of meeting held on Thursday 16th. March 2023. The Minute was unanimously approved.

4. Airport Management Report. Graeme and Dan gave a comprehensive report which is attached as pages 1-10 of Appendix 1. In Scott's absence, Graeme also gave an overview of what is happening with the airlines presently. Both expanded on the slides to give members a fuller understanding of how things stand. Their presentation was extremely informative and Pat thanked them both for the detailed explanations to points asked by members.

5. **PRM – Performance Report.** Amanda gave this report expanding on the slides in her PowerPoint presentation. It reflected just how busy their service is. It was so good to hear such positive feedback from passengers about the services available to PRM passengers at Inverness Airport and the steps taken to offer re-assurance to passengers, even prior to their flights.

The PRM report is attached as pages 11-17 of Appendix 1

Pat thanked Amanda for her report and congratulated her and her staff on their excellent service to passengers.

6. **Airport Operators Report.** No report was available. However Graeme was able to respond to an issue Pat highlighted regarding a recent press report about the luggage for an entire Manchester flight arriving in Belfast. Graeme was able to give a detailed explanation

7. **A.O.C.B.** Train Station. Ina asked if there have been any further developments in the transport arrangements between the new station and the Terminal building. Graeme outlined the present state of play and how things potentially could develop going forward. The footpath is certainly well used. If there are any further developments, Graeme will update members at the next meeting.

8. **Date of Next Meeting.** The next meeting will be held on **Thursday 7th. September 2023 at 11 am.**

Pat thanked everyone for attending and contributing to the meeting in so many positive ways.