			Arriving														
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September		Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September
Pre- booked	Numbers of PRMs		32	29	44	34	34	27	Pre- booked	Numbers of PRMs		49	68	72	58	35	48
	10 mins	80%	100%	100%	100%	100%	100%	100%		5 mins	80%	100%	100%	100%	100%	100%	100%
	20 mins	90%								10 mins	90%						
	30 mins	100%								20 mins	100%						
										30 mins							
										45 mins							
										60 mins							
Non pre- booked	Numbers of PRMs		3	1	5	3	3	5	Non pre- booked	Numbers of PRMs		4	6	9	6	2	6
	25 mins	80%	100%	100%	100%	100%	100%	100%		25 mins	80%	100%	100%	100%	100%	100%	100%
	35 mins	90%								35 mins	90%						
	45 mins	100%								45 mins	100%						
										60 mins							
										75 mins							