

*Minutes of the Quarterly Meeting of
INVERNESS AIRPORT CONSULTATIVE COMMITTEE,
held in the Conference Room, on
Thursday 7th. March 2024.*

<u>Present:</u>	Mrs. Pat Hayden. Chairman	Passenger Rep.
	Graeme Bell.	Inverness Airport-General Manager.
	Cheryl Campbell.	Inverness Airport.
	Dan Mason.	Inverness Airport.
	Ian Booth.	Nairn Access Panel.
	Ina Davis.	Courtyard by Marriott.
	Amanda Rennie.	AGS Assist/ PRM Manager.
	Neil Young.	Highland Council.
	Don Johnstone.	Visit Inverness & Loch Ness.
	Stan Munro.	Secretary.

Pat extended a very warm welcome to members attending our first meeting of 2024. She was delighted to welcome Don Johnstone to his first meeting.

2. Apologies.

Grant Campbell.	SCDI
Jenn Maylin.	Ardersier Community Council
Ian Blackford.	MP
Rebecca Wallace.	HITRANS
Trish Robertson.	Highland Council.
Douglas Ross.	MP

3. Minutes of Meeting held on 7th. December 2023. The minute was unanimously approved.

4. Drop-in Session with HIAL Chairman, Board Members and interim M.D.

Pat outlined the format of the meeting and who the attendees were. A range of topics were raised, including, Loss of Dublin & Birmingham services, PSO for a Birmingham service, the appointment of the new M.D. and retention of Staff at HIAL airports.

Pat felt those attending were able to give Board members an insight to their concerns, which would hopefully feed in to Board discussions and decisions.

5. Airport Management Report. Graeme, Cheryl and Dan gave the presentation and went over in great detail, the various slides in the Power Point, expanding on them where necessary and responding to questions raised by members.

The Power Point presentation is on slides 1-13 of the attached Appendix .

Pat raised the matter of the cut backs in Royal Mail flights planned to come into effect this June and expressed her concern on the impact this will have for staff, the airport and customers in the Highlands. Graeme outlined the background to this decision by Royal Mail.

Pat also asked about the new structure being built in the Airport Business Park and the committee was told it is to be a base for SSE in the Highlands.

Pat thanked Graeme and his colleagues for their informative and full report

6. **PRM Report.** – Amanda presented her Report and elaborated on the various slides. It was acknowledged what a superb job she and her team do to help PRM passengers.

Amanda's report is attached as slides 14-21.

Pat thanked Amanda for this report.

6. **Operators Report.** *Dalcross Handling & Logistics.* In the absence of Scott, Graeme gave members a summarised report.

The transfer to Skytracking has gone well and they have the two bases: here in Inverness and the second one in Aberdeen. The reduction in Royal Mail flights has impacted on the company and also on Loganair. The company anticipate updating equipment in the future

7. **A.O.C.B.** Ian asked about the new contracts for PRM services. Cheryl confirmed that the new contract for PRM services is now out for tender and a decision will be made soon.

Don suggested that V.I.L.N. are hoping to push the various flights available to Inverness when they launch a publicity campaign later in the year. In light of the discussions at the meeting, he thought it would be appropriate to make reference to the PRM facilities available to passengers at the airport.

8. **Date of Next Meeting.** The date of Thursday **6th. June 2024** was agreed for our next meeting. We will meet at **11 am.**

Pat closed the meeting and thanked everyone for their contribution to the discussions.