



Barra Airport

Port-adhair Bharraigh

Accessibility at Barra Airport

Contents

Booking assistance.....	2
Assistance provided at the airport and during your flight	2
Mobility equipment	2
Assistance dogs.....	2
Travelling to and from the airport.....	3
Airport car park.....	3
Facilities at the airport	3
Accessible toilets	3
Boarding your flight	3
Quiet Room	4
Wheelchairs.....	4
Within the terminal building.....	4
Links to further information.....	4
How to give us feedback	4

Booking assistance

Please book assistance with your airline before travelling to the airport, including for travel with mobility equipment or with an assistance dog.

For information on services provided by Loganair, and to book, see [Accessibility & Assistance Hub \(loganair.co.uk\)](https://www.loganair.co.uk/accessibility), or contact Loganair on 0344 800 2855.

You can also contact Loganair staff at Barra Airport by telephoning the information desk on 01871 890 283.

Assistance provided at the airport and during your flight

If you require assistance at the airport or during your flight, please book with your airline before travelling to the airport (details above).

Mobility equipment

If you are travelling with mobility equipment, such as a wheelchair or mobility scooter, please book through your airline before travelling to the airport (details above).

Heavy equipment (over 23 kilograms) may need special approval.

The airline will contact you once your mobility equipment has been accepted.

Airline staff will guide you through the procedures for mobility / motorised equipment.

Assistance dogs

Assistance dogs are welcome in the terminal.

If you are travelling with an assistance dog, please book through your airline before travelling to the airport, as above.

Travelling to and from the airport

The airport can be accessed by private car or taxi (please note there is no public transport).

There is a designated drop off / pick up zone for accessibility use only, about 10 metres from the entrance to the terminal building, and next to an access ramp. Cars must not be parked in this space.

Please note, there is no taxi rank. Local taxis can be booked in advance of arrival or may be contacted on arrival at the airport. Taxi numbers are provided on our website and on notice boards within the terminal. Taxi drop off and pick up will be from the car park, approximately 20 meters from the terminal entrance.

Airport car park

Car parking is free of charge. There are two accessible parking bays.

The car park is located approximately 15 metres from the entrance to the terminal building. Assistance can be arranged from the car park to the terminal - please pre-book with Loganair by contacting 01871 890 283.

Facilities at the airport

Accessible toilets

There is one accessible toilet in the terminal, which has an emergency cord and external alarms.

Boarding your flight

There are two Stair Climbers to assist passengers on and off the aircraft.

Quiet Room

A quiet room is available with seating for six. This is located in the terminal building, opposite the main passenger seating area.

Wheelchairs

There is one wheelchair available to the public.

Within the terminal building

There are no steps anywhere in terminal.

All flights are displayed on information screens around the airport. If you require notification of when a flight is called, please ask at check-in or at the information desk.

Links to further information

[AccessAble](#) has produced guides for our airport, including photographs, with information on car parking, passenger assistance and facilities.

[Barra Airport - Arrivals | AccessAble](#)

[Barra Airport - Departures | AccessAble](#)

[Passengers with disabilities and reduced mobility | Civil Aviation Authority \(caa.co.uk\)](#)

How to give us feedback

If you have a complaint about your visit to Barra Airport, please use our [online feedback form](#).

We always welcome suggestions for how we can better support our

passengers who require assistance at the airport – please [send us your suggestions here](#). We will consider every suggestion, and if you provide your contact details, we will let you know our decision.

And if you would like to let us know when we've done something well, so that we can tell our team and share best practice with our other airports, please [send us your compliment here](#).

You can also contact us at the airport to give us your feedback:

Airport Manager

Barra Airport

Eoligarry

Isle of Barra

HS9 5YD

Telephone: 01871 890212

Email: info@hial.co.uk