

1. Information on the assistance provided at the airport

If you require assistance, please make arrangements prior to arrival through your airline. Loganair can be contacted on **0344 8002855** or at bookings@loganair.co.uk

You can also contact airport administration staff by telephoning the information desk 01586 552571

Disabled Toilets

- There is one disabled toilet in the concourse.
- The disabled toilet has an emergency cord and external alarms.

Wheelchairs

- There are 2 wheelchairs available to the public at any time.
- There is a Stair Climber to assist passengers on/off the aircraft.

Disabled Parking Bays and Drop Off and Pick Up Zones

- There is drop off/pick up zone outside the terminal.
- There are 2 disabled parking spaces within the carpark.

Within Terminal Building

- All flights are announced by local airline staff.
- There are no steps anywhere in terminal and all areas are reachable by self-powered wheelchair.
- All emergency opening door handles in case of emergency are reachable by wheelchair.

2. Information on how to obtain this assistance

- Loganair, and the airports it serves, would like to make your journey as smooth and comfortable as possible.
- A member of the team will contact you once your mobility equipment has been confirmed and accepted.
- The carriage of mobility equipment over 23 kilograms may be subject to the approval of the airports concerned.
- [Loganair Extra Assistance Request Form and further information](#)
- **Telephone:** 0344 800 2855 / **Email:** Specialassistance@loganair.co.uk

3. Transport

- The airport can be accessed by private car or taxi (please note there is no public transport to the airport and no taxi rank).
- Local taxis can be booked in advance of arrival or may be contacted on arrival at the airport. Taxi numbers are provided on our website and are also available from the Information Desk.
- Car parking is free of charge, which also includes 2 disabled parking bays, there is designated disabled pick-up/drop off zone, which is situated in front of the terminal building.
- Drivers are advised that vehicles and their contents are left at their own risk.

4. Information on mobility equipment.

- If you require assistance, please make arrangements prior to arrival through your airline.
- Loganair can be contacted on 0344 8002855 or at bookings@loganair.co.uk
- Airline staff will guide you through the procedures required as regards mobility equipment and requirements as per motorised equipment.

5. Information on assistance dogs.

- Assistance dogs are accepted through the terminal.
- Contact your airline prior to arrival/departure: www.loganair.co.uk

6. Complaints contact details

Information on how to complain as regards Campbeltown Airport service. In the event of a complaint please use our online feedback form or contact:

John Lamont
Airport Manager
Campbeltown Airport
Campbeltown
PA28 6NU

Tel: 01586 553797
Email: jlamont@hial.co.uk