

***Minutes of the Quarterly Meeting of  
INVERNESS AIRPORT CONSULTATIVE COMMITTEE,  
held in the Conference Room, on  
Thursday 6<sup>th</sup>. June 2024.***

<b><u>Present:</u></b>	Mrs. Pat Hayden. Chairman	Passenger Rep.
	Graeme Bell.	Inverness Airport-General Manager.
	Cheryl Campbell.	Inverness Airport.
	Dan Mason.	Inverness Airport.
	Ian Booth.	Nairn Access Panel.
	Neil Young. (on TEAMS)	Highland Council.
	Don Johnstone.	Visit Inverness & Loch Ness.
	Stan Munro.	Secretary.

Pat extended a very warm welcome to members attending our meeting , including Neil, joining by a TEAMS link.

**2. Apologies.**

Grant Campbell.	SCDI
Trish Robertson	Highland Council
Ian Blackford.	MP
Morven Reid.	Highland Council.
Douglas Ross.	MP
Lisa Horigan.	British Airways.

**3. Minutes of Meeting held on 7<sup>th</sup> March 2024.** The minute was unanimously approved.

**4. Airport Management Report.** Graeme, Cheryl and Dan gave the report and expanded, in detail, on the items mentioned in the various slides in the Power Point responding to questions raised by members.

The Power Point presentation is on slides 1-15 of the attached Appendix .

After the presentation, Pat asked what the criteria is for using the AVI Ramp, as it was not used last Sunday evening. Graeme agreed to look into the matter and report back to the group.

Graeme had a meeting with HIAL's new CEO recently. He has indicated a willingness to attend a meeting to get to know the members and the work of IACC.

Neil asked why the Birmingham service had been axed and Graeme gave the background to this and the link between both the Birmingham and Dublin services.

Pat thanked Graeme and his colleagues for their informative and full report

**5. PRM Report.** In Amanda's absence, Graeme went over the details provided by Amanda. It was acknowledged what a superb job she and her team do to help PRM passengers. It is interesting to see how the service has developed and expanded.

Amanda's report is attached as slides 16-22.

The contract for PRM services is currently out for tender and the successful company will be shared with the group.

**6. Operators Report.** *Dalcross Handling & Logistics.* In the absence of Scott, Graeme gave members a brief report.

The transfer to Skytracking has gone well. The company anticipate updating equipment in the future.

Graeme provided a short update in terms of Loganair.

No update was available for *Easyjet*.

Pat thanked Graeme for covering both the above items.

**7. A.O.C.B.** Ian asked about the pre-booking service for the airport Car Parks outlining issues he had recently. Cheryl confirmed that there have been problems with the new version of the software and these issues are being addressed..

Stan asked why airlines can't agree a common hand luggage sizing. For example a passenger on a long haul flight where a hand baggage item was accepted by the carrier, had the same item charged for when boarding a domestic flight from Gatwick to Inverness. Graeme clarified that luggage sizes are determined by the individual airlines.

**8. Date of Next Meeting .** It was agreed that our next meeting would take place on **Thursday 12<sup>th</sup>. September 2024 at 11 am.**

Pat closed the meeting and thanked everyone for their contribution to the discussions.