Campbeltown Airport Port-adhair Cheann Loch Chille Chiarain

Accessibility at Campbeltown Airport

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Booking assistance

Please book assistance with your airline before travelling to the airport, including for travel with mobility equipment or with an assistance dog.

For information on services provided by Loganair, and to book, see Accessibility & Assistance Hub (loganair.co.uk). You can also contact Loganair on 0344 800 2855.

Assistance provided at the airport and during your flight

If you require assistance at the airport or during your flight, please book with your airline before travelling to the airport (details above).

Mobility equipment

If you are travelling with mobility equipment, such as a wheelchair or mobility scooter, please book through your airline before travelling to the airport (details above).

Heavy equipment (over 23 kilograms) may need special approval.

The airline will contact you once your mobility equipment has been accepted.

Airline staff will guide you through the procedures for mobility / motorised equipment.

Assistance dogs

Assistance dogs are welcome in the terminal.

If you are travelling with an assistance dog, please book through your airline before travelling to the airport, as above.

Travelling to and from the airport

The airport can be accessed by private car or taxi; there is no public transport.

There is a pick up / drop off zone for cars and taxis, about 20 metres from the entrance to the terminal building.

Please note, there is no taxi rank. Local taxis can be booked in advance of arrival or may be contacted on arrival at the airport. Taxi numbers are available in the Terminal Building.

Airport car park

Car parking is free of charge.

There are two accessible parking bays, which are located approximately 10 metres from the entrance to the terminal building.

If assistance is required from the car park to the terminal, please pre-book with Loganair and call 01586 55445 upon arrival.

Facilities at the airport

Accessible toilets

There one accessible toilet in the terminal, fitted with an emergency cord and external alarm.

Boarding your flight

There is a Stair Climber to assist passengers on / off the aircraft.

Wheelchairs

There are two wheelchairs available to the public.

Within the terminal building

There are no steps anywhere in terminal. There is a 1 inch lip at the Terminal Building front door.

All flights are announced by Loganair staff.

A Quiet Room is available in the Terminal Building.

Links to further information

<u>AccessAble</u> has produced guides for our airport, including photographs, with information on car parking, passenger assistance and facilities.

Campbeltown Airport - Arrivals | AccessAble

Campbeltown Airport - Departures | AccessAble

<u>Passengers with disabilities and reduced mobility | Civil Aviation Authority (caa.co.uk)</u>

How to give us feedback

If you have a complaint about your visit to Campbeltown Airport, please use our <u>online feedback form.</u>

We always welcome suggestions for how we can better support our passengers who require assistance at the airport – please <u>send us your suggestions here</u>. We will consider every suggestion, and if you provide your contact details, we will let you know our decision.

And if you would like to let us know when we've done something well, so that

we can tell our team and share best practice with our other airports, please send us your compliment here.

You can also contact us at the airport to give us your feedback:

Airport Manager Campbeltown Airport Kintyre Argyll PA28 6NU

Telephone: 01586 553797

Email: info@hial.co.uk